## Automatic Corporate Card Import Logs

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## Permissions

You will require an Access Role with the following permissions:

• Corporate Card Imports

To view the import logs for an automatic card provider, follow the steps below:

1. Navigate from the Homepage to Administrative Settings | Imports/Exports | Corporate Card Imports | Corporate Card Providers.

2	×	3	Provider 🔺	Claimants Settle Bill	Card Provider Customer Identifier
2	×	<u>o</u>	Automatic HSBC		9990210216
2	×		Barclaycard		
2	×		Barclaycard 348		
2	×		Barclaycard 619		
2	×		Barclaycard Purchase Card		
2	×		HSBC 552		
2	×		RBS Credit Card		

- 2. Click 🚳 next to the automatic card provider that you want to view the import log for.
- 3. This will display a list of the imported statements, the status of the import and any errors that have occurred.

Automatic HSBC (9990210216) Logs			
<b>3</b>	Imported Date 🔺	Import Status	Number Of Errors
No card logs to display			

4. To view errors that have occured, click the number in the 'Number of Errors' column that corresponds to the statement that you want to check. This will display a new dialog which lists any errors that have occurred. More information on the errors can be found below.

## Error Guide

Should you encounter any of the following errors, you should contact the RLDatix Service Desk.

**Error Displayed** "The exchange rate value on transaction {i} is in an invalid format"

Error Displayed	"The value for {field.name} on transaction {i} is in an invalid format"	
Description	BOOLEAN	

Error Displayed	"The the text length for {field.name} on transaction {i} exceeds the maximum allowed length of {currentField.Length}"
Description	STRING

Error Displayed	"The numerical value for {field.name} on transaction {i} is in an invalid format"
Description	NUMERIC

Error Displayed	"The numeric value for {field.name} on transaction {i} is in an invalid format"
Description	DECIMAL (M, C, FD)

Error Displayed	"The date for {field.name} on transaction {i} is in the wrong format"	
Description	DATE	

Error Displayed	"No sterling amount found for transaction {i}"	
Description	STERLING	

Error Displayed	"No orginal currency amount found for transaction {i}"
Description	ORIGINAL CURRENCY