Provide Consent for DVLA Checks

Last Modified on 11/04/2025 1:58 pm BST

Permissions

You will require an Access Role with the following permissions:

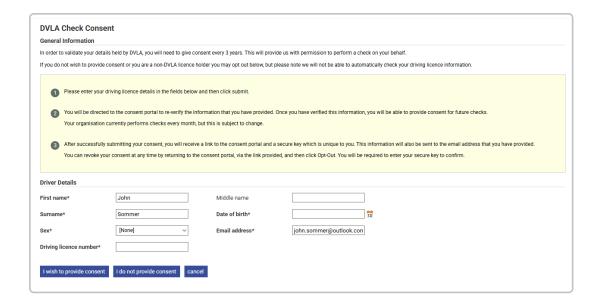
- Driver Compliance
- My Driver Documents

Note: If you are based in a country where the DVLA is not the official licencing company, such as Northern Ireland (DVA), you will not be able to use the automatic lookup feature.

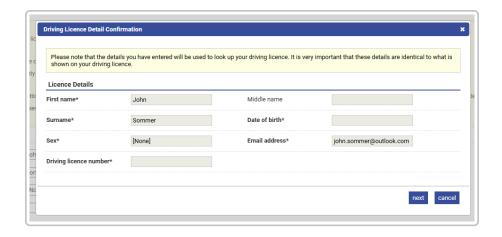
- 1. Navigate from the homepage to **Driver Compliance** | **My Driver Documents** and then click **DVLA Check Consent**.
- 2. The DVLA Check Consent page will display the 'Driver Details' section which you will be required to complete in order to provide consent. This will include the following fields:
 - First Name
 - o Middle Name
 - Surname
 - Date of Birth
 - ∘ Sex
 - o Email Address
 - Driving Licence Number

If possible, these details will be automatically populated by Selenity Expenses. You will be able to edit these details if required.

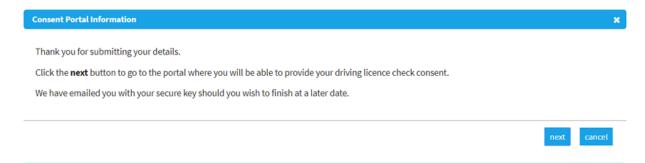
Once these details have been entered correctly, click I wish to provide consent



- Alternatively, if you refuse or are unable to provide consent, clickl do not provide consent This will return you to the 'My Driver Documents' menu and an email will be sent to notify your administrator. As you have refused consent, you will be unable to use the Automatic DVLA check service and therefore must follow the manual Duty of Care process in order to continue claiming business mileage. For information on how to manually add a driving licence and request a review, view Add a Driving Licence.
- 3. A window will appear confirming the details that you have entered. Ensure that these details are identical to what is shown on your driving licence and then click **Next**.



4. Your details will be submitted to Licence Check and you can then click**next** to visit the portal where you will be able to provide your consent.



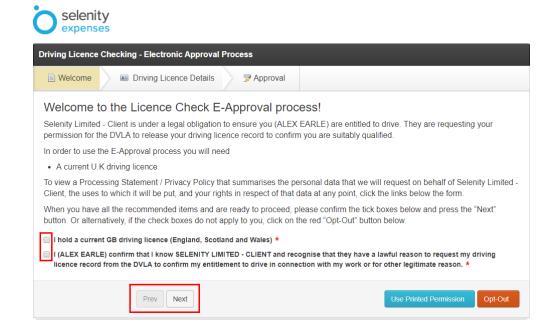
Note: An email will also be sent to you, including this information, should you wish to complete the consent process at a later date. You should consider storing the email as the link provided can also be used to revoke consent in future. If you revoke consent, an email will be sent to notify your administrator.

Once you click **next** you have **5 minutes** to complete the Licence Check E-Approval Process.

5. If this is the first time giving consent, you will be directed to the 'Welcome' tab within the consent portal, where you will have to read the terms of use.

Note: If you have already given consent, you will not be directed to the consent portal. You can view your driving licence by clicking **View driving licence**. To opt-out you will have to click the link in the email you were sent, and then click **Opt-Out**.

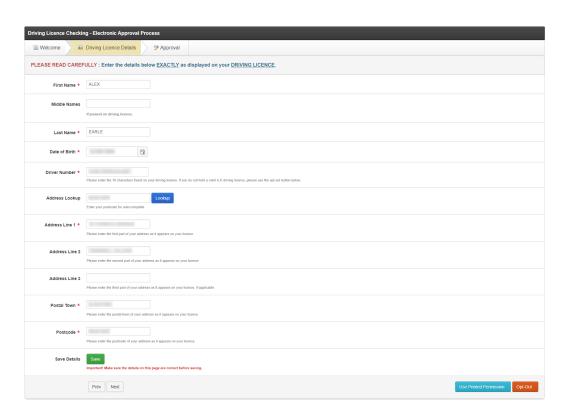
To continue to the approval process, you are required to select the two check boxes and then click **Next**.



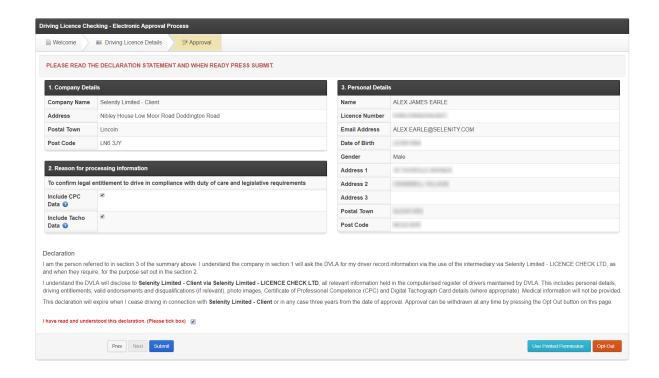
Note: If you do not select both check boxes, you will not be able to continue. Clicking**Opt-Out** will send you back to the 'My Driver Documents'page.

- 6. You will then be directed to the 'Driving Licence Details' tab, where you will be required to enter the following details:
 - First Name
 - Surname
 - o Date of Birth
 - o Driving Licence Number
 - Address

Click **Save** to validate that the details that you have entered match those on your licence. A message will display to indicate successful validation. Click '**Next**' to be sent to the 'Approval' tab.

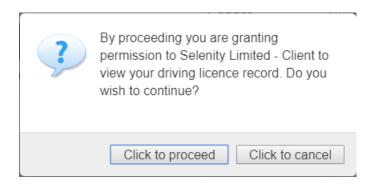


7. This screen will show all the details that you have entered. Carefully read the declaration at the bottom of the page, select the checkbox and then click **Submit**.



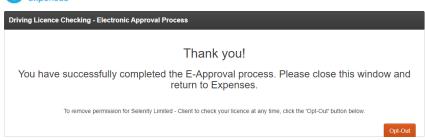
Note: If you do not want to provide this data electronically, you can revert to the paper mandate. Click the **Use Printed Consent** button and follow the on-screen instructions.

8. A box will appear asking you to confirm your permission to proceed with the licence check. Click **Click to proceed**.

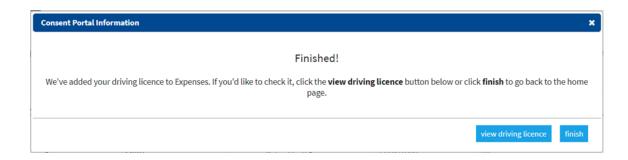


9. The final screen within the portal will display a success message. You can then close this window.





- 10. Return to Selenity Expenses which will confirm that the consent process is finished. You can then either:
 - View your driving licence
 - Finish the consent process and return to the Selenity Expenses homepage.



Note: Depending on whether you already have a valid manual driving licence review will determine whether a new licence will be automatically created for you upon providing consent. If your manual licence review is still valid, a new driving licence check will not occur until the review date falls outside of the check frequency, set by your organisation.