

January - (30/01/19)

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New

- Our new knowledge base is now live!

We decided some time ago that Knowledge needed an overhaul. For multiple reasons, we decided that we would build this from scratch to take advantage of many new technologies and features in order to best suit your needs. We are delighted to say that this is now fully implemented and available to use.

Some of the features you will benefit from include:

- Modern and intuitive user experience.
- Simple navigation using the new table of contents
- Relevant search results as you type.
- Knowledge Articles/Product Update Notes/API Documentation available in one area.
- Glossary of product terms.
- Clearer images.
- Downloadable article PDFs.
- Ability to provide feedback and article ratings.

You can access the new Knowledge using the following methods:

- Click the 'Help & Support' button from your Assure Expenses homepage. You can then search for articles or use the featured statements to help direct you. When you click a search result, you will be directed to the new Knowledge.
- Go to <http://expenses.knowledgeowl.com/help> and use your Assure Expenses credentials to log in. (157251)

Enhancements

- We have implemented a performance enhancement for vehicle registration lookups. A validation process will now occur before a lookup is performed in order to return vehicle information more efficiently for valid UK registration numbers. (154950)
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