

2019 - Mobile Product Updates

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December - (18/12/19)

Android

Date: Coming Soon

Version: 1.42.0.0

[Visit the Play Store to download the latest version](#)

New Features

- Introducing 'Receipt Scan', our new OCR technology that reads the information on your digital receipt images and helps you to add each expense by automatically populating key details.

Snap your expense receipts into your digital 'Receipt Wallet' and Expenses Mobile will automatically scan the data including Total, VAT, Currency and Date, then populate your expense item for you.

Receipt Scan halves the time it takes to create an expense, processing your receipt image within seconds, allowing you to review the details captured before you submit.

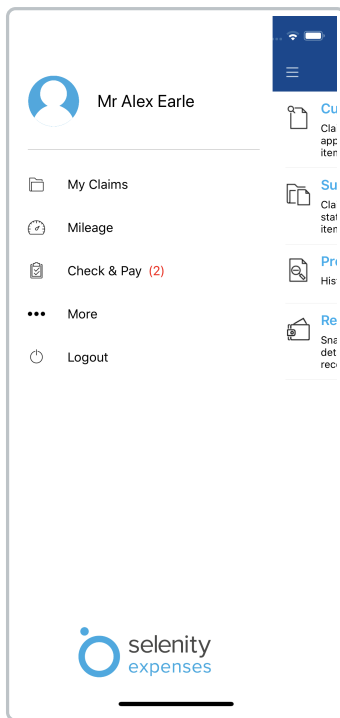
Free your 'real' wallet from receipts and start enjoying your digital one!

- Available to all users of Expenses Mobile
- New 'Receipt Wallet' where you can store images of your expense receipts, removing the need to carry hard copies
- Automatic OCR processing of receipt images in your Receipt Wallet. This currently includes Total, VAT, Currency and Date
- Create your expenses directly from the receipts in your Receipt Wallet, with key details automatically populated. A new 'receipt first' approach to adding your expenses.
- Store multiple receipt images against one receipt in your Receipt Wallet. Ideal for receipts that contain information on the front and back
- Label receipts in your Receipt Wallet to stay organised

For more information on Receipt Scan, view [Receipt Scan - Feature Overview](#). (156787)

Enhancements

- We've made some enhancements to help improve the visibility of any claims which are awaiting your approval. These changes include:
 - The number of outstanding claims will be shown in red text within the navigation menu.
 - A new notification will appear at the top of the page with the number of claims awaiting your approval. Tapping this notification will send you to the Check & Pay menu. (170405)



Bug Fixes

- Fixed an issue where the 'Currency' field was not behaving correctly on the 'Receipt Scan Review' screen. This occurred if 'Currency' was not enabled as an included field when adding an expense, determined by your organisation's configuration. This restricted users from adding their processed receipts to a claim. (171447)
- Fixed an issue where the 'Number of Passengers' field was not displaying when adding mileage. This occurred for mileage expense items which had been configured to not display the 'From' and 'To' fields. (170273)
- Fixed an issue which was causing Expenses Mobile to intermittently crash after logging in. (170461)
- Fixed an issue where split items were being incorrectly flagged as 'Receipt Not Attached' at the point of resubmitting, after the approver had initially rejected the item. This only occurred when resubmitting the claim using Expenses Mobile. (169809)
- Fixed an issue where costcodes were not being saved for a split expense item. This occurred for expense items which have been assigned a costcode, project code, or department code. (170722)
- (Expenses Expedite) Fixed an issue where receipt validation was checking the amount on the receipt against the total of a corporate card transaction. This happened regardless of whether the expense item total matched the transaction total or not. (161662)

iOS

Date: Coming Soon

Version: 1.41.0

[Visit the App Store to download the latest version](#)

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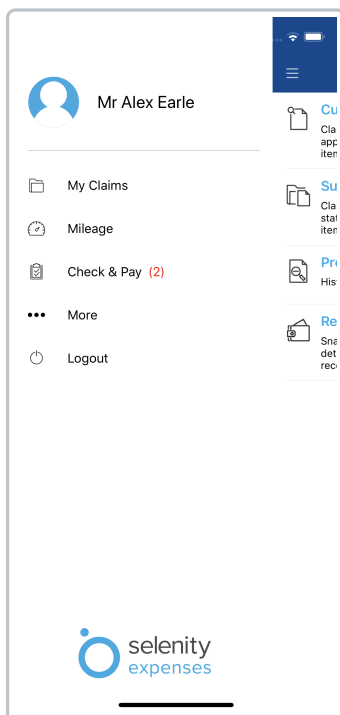
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December - (06/12/19)

Android

Date: 06/12/2019

Version: 1.41.0.0

[Visit the Play Store to download the latest version](#)

Bugs

- Fixed an issue where users were not being logged out correctly after timing out, allowing them to navigate the app with reduced controls. (170907)

iOS

Date: 07/12/2019

Version: 1.40.0

[Visit the App Store to download the latest version](#)

Bugs

- Fixed an issue where users were not being logged out correctly after timing out, allowing them to navigate the app with reduced controls. (170907)

November - (25/11/19)

Android

Date: 25/11/2019

Version: 1.40.0.0

[Visit the Play Store to download the latest version](#)

Bugs

- Fixed an issue where users were unable to log back into Expenses Mobile after they had logged out. This would occur when the user had not force-closed the app between logging out and logging in. The error displayed the following message: 'Unable to complete your request at this time. Please try again'. (169907)

iOS

Date: 25/11/2019

Version: 1.39.0

[Visit the App Store to download the latest version](#)

Bugs

- Fixed an issue where users were unable to log back into Expenses Mobile after they had logged out. This would occur when the user had not force closed the app between logging out and logging in. The error displayed the following message: 'Unable to complete your request at this time. Please try again'. (169907)
- Fixed an issue where receipt images were being rotated when added to an expense. This occurred when a photo was taken in both portrait and landscape orientation. (169909)
- Fixed an issue where the number of outstanding claims for Check & Pay was not updating. (169817)

October - (30/10/19)

iOS

Date: 30/10/2019

Version: 1.38.0

[Visit the App Store to download the latest version](#)

Bugs

- Fixed an issue where the number of outstanding claims for Check & Pay was not displayed within the navigation menu. (169817)

October - (25/10/19)

Android

Date: 25/10/2019

Version: 1.39.0.0

[Visit the Play Store to download the latest version](#)

Enhancements

- After hearing your feedback, we decided to give the Android version of Expenses Mobile a makeover so that it is consistent with the looks of the iOS version and offers a more friendly user experience. As part of this update we have included the following changes:
 - We have made the primary background colour white to be consistent with the iOS version of the app. All other colours have been set to contrast correctly with the white background.
 - We have updated the icons so that they contrast with the new colour scheme. (167827)
- We've improved your user experience by introducing a new hamburger menu which you can access by tapping the ☰ icon in the top left corner when you have logged into Expenses Mobile. This will allow you to easily navigate around the app, jumping from My Claims to Mileage to Logging out in just a couple of taps. (169455)

Bugs

- Fixed an issue where a user did not need to re-authenticate when configuring Quick Logon or changing their PIN within the app. To configure Quick Logon or change a PIN, the user is now required:
 - to enter their logon credentials if they did not set up Quick Logon when first opening the app.

- to enter their PIN if they created a PIN when first opening the app.
 - to use their Face ID/Touch ID/Fingerprint to authenticate if they configured this when first opening the app. (154328)
- Fixed an intermittent issue where the app would crash when navigating to the My Claims page. (169479)

iOS

Date: 26/10/2019

Version: 1.37.0

[Visit the App Store to download the latest version](#)

Enhancements

- We've improved your user experience by introducing a new Hamburger Menu which you can access by tapping the ☰ icon in the top left corner when you have logged into Expenses Mobile. This will allow you to easily navigate around the app, jumping from My Claims to Mileage to Logging out in just a couple of taps. (169455)

Bugs

- Fixed an issue where a user did not need to re-authenticate when configuring Quick Logon or changing their PIN within the app. To configure Quick Logon or change a PIN, the user is now required:
 - to enter their logon credentials if they did not set up Quick Logon when first opening the app.
 - to enter their PIN if they created a PIN when first opening the app.
 - to use their Face ID/Touch ID/Fingerprint to authenticate if they configured this when first opening the app. (154328)
 - Fixed an intermittent issue where the app would crash when navigating to the My Claims page. (169479)
 - Fixed an issue where the app would crash when navigating back to the Claim Details page after performing a task such as adding a receipt to an expense. (169504)
 - Fixed an issue where certain fields were not displaying correctly when using an iPhone with Dark Mode enabled (iOS 13). (169438)
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October - (08/10/19)

Android

Date: 08/10/2019

Version: 1.38.0.0

[Visit the Play Store to download the latest version](#)

Enhancements

- We've removed some options and made it easier than ever for you to start using Expenses Mobile within your organisation. Expenses Mobile will now be enabled for all organisations, meaning that all your claimants need to do is download the app and then use their Assure Expenses credentials to log in.
 - General Options - The 'Expenses Mobile' tab and the associated option (Enable Expenses Mobile) has been removed.
 - Access Roles - The 'Mobile Devices' access role element has been removed.
 - Access Roles - The 'Mobile' product access option will now be enabled by default and cannot be changed. (167163)
- We have made some adjustments to improve the security within Expenses Mobile. (153325) (168277)
- We have updated the back end of Expenses Mobile for better compatibility with Android operating systems. (168258)

Bugs

- Fixed an issue where a claim would be sent to the default approver instead of the next approver when it was submitted. This occurred when an user approved expense items but surpassed their approval limit. (164440)
- Fixed an issue where editing an expense with a foreign currency would default the exchange rate back to 1. This occurred when the exchange rate was set to something other than 1. (166366)

iOS

Date: 10/10/2019

Version: 1.36.0

[Visit the App Store to download the latest version](#)

Enhancements

- We've removed some options and made it easier than ever for you to start using Expenses Mobile within your organisation. Expenses Mobile will now be enabled for all organisations, meaning that all your claimants need to do is download the app and then use their Assure Expenses credentials to log in.
 - General Options - The 'Expenses Mobile' tab and the associated option (Enable Expenses Mobile) has been removed.
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August - (30/08/19)

iOS

Date: 30/08/2019

Version: 1.35.0

[Visit the App Store to download the latest version](#)

Bug Fixes

- Fixed an issue where double tapping certain buttons in the app would cause the app to crash. (167254)

Android

Date: 30/08/2019

Version: 1.37.0.0

[Visit the Play Store to download the latest version](#)

New Features

- You'll now be greeted with a splash screen that replaces a blank loading screen in the app for a better user experience. (167890)

Bug Fixes

- Fixed an issue where Android users were presented with a blank screen after enabling/disabling system themes whilst on the app. The user is now taken back to the login screen when a system theme is enabled/disabled. (167143)
- Fixed an issue where double tapping certain buttons in the app would cause the app to crash. (167254)

August - (16/08/19)

iOS

Date: 16/08/2019

Version: 1.34.0

[Visit the App Store to download the latest version](#)

Enhancements

- Changed the wording of error messages that were appearing for Android users when internet connection was lost on the app. The new message reads: 'Unable to connect to the internet. Please check your network connection and try again'.
- We are continuing to make 'under the hood' tweaks in preparation for some exciting new upcoming features!

Android

Date: 16/08/2019

Version: 1.36.0.0

[Visit the Play Store to download the latest version](#)

Enhancements

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connection was lost on the app. The new message reads: 'Unable to connect to the internet. Please check your network connection and try again'.

- We are continuing to make 'under the hood' tweaks in preparation for some exciting new upcoming features!

July - (18/07/19)

iOS

Date: 18/07/2019

Version: 1.33.0

[Visit the App Store to download the latest version](#)

Enhancements

- We've made a few 'under the hood' tweaks in preparation for some exciting new upcoming features!

Android

Date: 18/07/2019

Version: 1.35.0

[Visit the Play Store to download the latest version](#)

Enhancements

- We've made a few 'under the hood' tweaks in preparation for some exciting new upcoming features!

May - (24/05/19)

iOS

Date: 28/05/2019

Version: 1.32.0

[Visit the App Store to download the latest version](#)

Bug Fixes

- Fixed an issue where the costing breakdown displayed incorrectly on the Add/Edit Expense page. (152324)

- Small cosmetic fix on the login page to accommodate iPhones without a home button.⁽¹⁶⁴⁵⁹⁶⁾
- Fixed an issue where certain validation messages were not automatically hiding after appearing, causing the app to become unusable. ⁽¹⁶⁵⁰⁷⁴⁾
- Fixed an issue on the Add Expense page where the 'ESR Assignment' field was displayed for non-NHS customers. ⁽¹⁶⁴⁵⁵²⁾
- Fixed an issue that allowed expense items to be claimed after the specified end date.⁽¹⁵¹¹⁸⁴⁾

Android

Date: 24/05/2019

Version: 1.34.0

[Visit the Play Store to download the latest version](#)

Bug Fixes

- Fixed an issue where the costing breakdown displayed incorrectly on the Add/Edit Expense page. ⁽¹⁵²³²⁴⁾
- Fixed an issue on the Add Expense page where the 'ESR Assignment' field was displayed for non-NHS customers. ⁽¹⁶⁴⁵⁵²⁾
- Fixed an issue on Android devices where permission was not being asked for before using a GPS location. ⁽¹⁶⁴⁴⁰¹⁾
- Fixed an issue where Samsung Galaxy S9/S10 users were unable to use the fingerprint login feature. ⁽¹⁶⁴⁸²¹⁾

March - (25/03/19)

iOS

Date: 25/03/2019

Version: 1.29.0

Release Type: Out of schedule

[Visit the App Store to download the latest version](#)

Bug Fixes

- Fixed an issue with the Check & Pay screen which prevented users from being able to approve a claim. ⁽¹⁶³²²⁷⁾

Android

Date: 25/03/2019

Version: 1.32.0

Release Type: Out of schedule

[Visit the Play Store to download the latest version](#)

Bug Fixes

- Fixed an issue with the Check & Pay screen which prevented users from being able to approve a claim. (163227)

March - (20/03/19)

iOS

Date: 15/03/2019

Version: 1.27.0

Release Type: Out of schedule

[Visit the App Store to download the latest version](#)

Bug Fixes

- Fixed a performance issue that caused the app to crash when saving an expense. (162109)

Android

Date: 15/03/2019

Version: 1.31.0

Release Type: Out of schedule

[Visit the Play Store to download the latest version](#)

Bug Fixes

- Fixed a performance issue that caused the app to crash when saving an expense. (162109)

February - (04/02/19)

Android

Date: 04/02/2019

Version: 1.28.0

Visit the [Play Store](#) to download the latest version

Enhancements

- As part of our product rebrand, we have updated a number of assets within Expenses Mobile including product logos and branding colours. (158048)

Bug Fixes

- Cost code owners were incorrectly provided with the option to approve a claim despite outstanding unapproved expense items which had been routed to a different cost code owner. This occurred when using Check and Pay on Expenses Mobile. If the cost code owner attempted to approve the whole claim they were presented with an error. (153982)
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