

2020 - Product Updates

Last Modified on 06/11/2024 3:00 pm GMT

Release Notes - 18 December 2020

Date: 18/12/20

Version: 2020.12.18.4

Out of Schedule Update

Bug Fixes

- We've fixed an issue which prevented users from selecting vehicles with petrol engines when adding Duty of Care documentation. (183095)

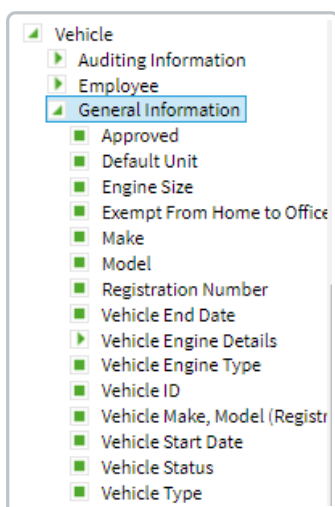
Release Notes - 17 December 2020

Date: 17/12/20

Version: 2020.12.14.3

Enhancements

- We've added the ability to report on vehicle types, for example, cars or vans. You can find the 'Vehicle Type' field within **Vehicle | General Information**. As part of this update, we have renamed the old 'Vehicle Type' field to 'Vehicle Engine Details' to avoid any confusion. (182532)



Bug Fixes

- We've fixed an issue within the Claim Viewer which caused some reviewers to see claim data

for all users. This was caused by Access Role checks not working correctly (reviewers should only be allowed to see the claim data for users with specified Access Roles). (183027)

Release Notes - 09 December 2020

Date: 09/12/20

Version: 2020.12.4.3

Out of schedule update

Enhancements

- We've updated Assure Expenses to allow users to sign in whilst using IPv6. (182500)

Release Notes - 19 November 2020

Date: 19/11/20

Version: 2020.11.18.3

Enhancements

- We've added the ability to import card statements in VCF 4.0 (Visa Commercial Format) into Assure Expenses. This includes manual and automatic imports. (181666)

Bug Fixes

- We've fixed an issue which was preventing administrators from adding new vehicles for claimants. (181889)

Release Notes - 28 October 2020

Date: 28/10/2020

Version: 2020.10.28.3

Out of schedule update

Bug Fixes

- We've fixed an issue where DVLA automatic lookups were not populating licences in Expenses. (181695)

- We've fixed an issue where users could not submit Greenlight forms.⁽¹⁸¹⁷¹³⁾
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Release Notes - 24 October 2020

Date: 24/10/2020

Version: 2020.10.23.4

Out of schedule update

Bug Fixes

- We've fixed an issue where bank details were not being displayed on reports or financial exports.⁽¹⁸¹⁶⁶⁶⁾
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Release Notes - 22 October 2020

Date: 22/10/2020

Version: 2020.10.20.6

Bug Fixes

- We've fixed an issue where broadcast messages were not being displayed on the Homepage.⁽¹⁸⁰⁹⁴⁸⁾
 - We've fixed an issue where Greenlight forms were not being displayed. This was caused by some 'under the hood' maintenance work.⁽¹⁸⁰⁹⁴⁵⁾
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Release Notes - 02 October 2020

Date: 02/10/2020

Version: 2020.10.2.12

Bug Fixes

- We've fixed an issue which was causing an error when attempting to sign in. This issue was only specific to certain accounts.⁽¹⁸⁰⁸²⁶⁾
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Release Notes - 24 September 2020

Date: 24/09/2020

Version: 2020.9.24.5

Bug Fixes

- We've fixed an issue where VAT was being calculated incorrectly on a fixed mileage deduction expense item. The VAT calculation was not using the 'Amount for VAT' specified on the Vehicle Journey Rate. (178414)
- We've fixed an issue which caused Single Sign-on to not work correctly. This caused an error to be displayed to the user. (180506)

Release Notes - 11 September 2020

Date: 11/09/2020

Version: 2020.9.11.4

Enhancements

- We've fixed an issue which prevented users sending API requests with XML markup. (180182)

Release Notes - 27 August 2020

Date: 27/08/2020

Version: 2020.8.26.9

Enhancements

- We've made a "behind the scenes" improvement to the way that we store times within Assure Expenses. All times used in My Claims and the Audit Log will now be stored in UTC (Coordinated Universal Time) format. Don't worry, users will still see times displayed in the correct local timezone when using Assure Expenses. (179924) (179925)

Release Notes - 18 August 2020

Date: 18/08/2020

Version: 2020.8.18.9

Bug Fixes

- Fixed an issue which was causing system emails to be sent incorrectly from the claimant's email address instead of the intended sender's email address. (179823)

Release Notes - 17 August 2020

Date: 17/08/2020

Version: 2020.8.13.4

Enhancements

- We've added the ability to filter Corporate Cards by Department within Reports when reporting on Credit Card Statements. Clicking **Employee** | **Coding Allocation** | **Department** within the filters section will allow you to filter by department. (178382)
- We've added the ability to report on named delegates for a given employee when reporting on Employees. Clicking **Other Columns** | **Delegates** within the filters section will allow you to filter by named delegates. (178384)
- We've renamed the 'Email Server' section to 'Email Options' within **Administrative Settings** | **Tailoring** | **General Options**. (179204)

Bug Fixes

- We've fixed an issue where VAT was not being calculated on a fixed mileage deduction expense item. This occurred when the mileage claimed was less than the fixed deduction mileage limit. (178414)

Release Notes - 16 July 2020

Date: 16/07/2020

Version: 2020.7.15.14

Enhancements

- We'll no longer be displaying VAT results from expense items that have gone through the Expedite Validation process. We've made this change to make it more clear that you are unable to change these VAT details. This will affect expense items in **Submitted Claims**, **Previous Claims**, and **Check & Pay**. (174422)

Bug Fixes

- We've fixed an issue where VAT was not being recalculated after editing the date of the expense. This issue occurred if the new date caused the VAT rate to change to a different threshold, as configured on the expense item. (178954)
- We've fixed an issue where the original text for a tooltip wasn't being restored when clicking **Restore Default Text**. (178878)

Release Notes - 22 June 2020

Date: 22/06/2020

Version: 2020.6.22.4

Bug Fixes

- We've fixed a rounding issue that occurred with Fixed Mileage Deduction items. The 'Total' and 'Amount Payable' differed on the Claim Details page after the claim was submitted. (178172)
- We've fixed an issue where deductions were not being applied correctly when submitting a Fixed Mileage item. (178140)

Release Notes - 12 June 2020

Date: 12/06/2020

Version: 2020.6.12.2

Bug Fixes

- We've made some tweaks behind the scenes to improve security. (177864)

Release Notes - 04 June 2020

Date: 04/06/2020

Version: 2020.6.3.5

New Feature

- We have added a brand new expense item type that will deduct a set number of miles each day. Claimants will have to exceed the number of miles configured for the expense item to receive any reimbursement. To learn how to configure the fixed mileage deduction, visit [Configure Fixed Mileage Deduction](#) (173180)

Bug Fixes

- We've fixed an issue where adding a starting odometer reading to an employee's vehicle would not save the reading correctly. (176594)

Release Notes - 28 May 2020

Date: 28/05/2020

Version: 2020.5.26.4

Enhancements

- We've been working on sprucing up our code behind the scenes to ensure the best experience for you. (169398)

Release Notes - 21 May 2020

Date: 21/05/2020

Version: 2020.5.20.4

Enhancements

- We've been working hard behind the scenes to make the Assure Expenses experience the best it can be. (176816) (176593) (174637)

Release Notes - 07 May 2020

Date: 07/05/2020

Version: 2020.5.6.9

Enhancements

- We have added some helpful text to the 'Claimant Photocard Licence' page to guide users on how to send their driving licences for review. This applies to those who manually add their driving licence details. (171521)

Overview
Endorsements
Entitlements

General Details

Enter the last 8 characters of the licence number, not including the issue number.

For example, if the licence number is **GARDN605109C99LY 60**, enter **109C99LY**.

Employee*	<input type="text" value="[None]"/>	Licence number (last 8 characters)*	<input type="text"/>
Valid from*	<input type="text"/>	Expiry date*	<input type="text"/>
Issuing authority	<input type="text" value="[None]"/>	Issue number	<input type="text"/>
Photocard front	<input type="button" value="browse ..."/>	Photocard back	<input type="button" value="browse ..."/>

Driving Licence Reviews

When you have completed the licence details above, please ensure that you create a request to have your driving licence details checked by your Duty of Care approver. Click **New Driving Licence Review** and you will be directed to the form that you need to complete for your licence to be reviewed and approved.

[New Driving Licence Review](#)

Release Notes - 09 April 2020

Date: 09/04/2020

Version: 2020.4.7.3

Performance

- We've made performance improvements to the conversion of .pdf receipts to .jpg.⁽¹⁷⁴²⁰⁴⁾

Bugs

- We've fixed an issue where newly added countries would not show on the 'Add Expense' page.
(152053)
- We've fixed an issue where users could not upload large .pdf documents as receipt images.
(173663)

Release Notes - 26 March 2020

Date: 26/03/2020

Version: 2020.3.23.1

Enhancements

- We've given the Self Registration process a huge overhaul! Some of the changes include:

- Speed improvements
- Layout improvements
- Consolidation of certain sections for a better user experience
- Introduction of a progress bar
- Modernisation, so that it is consistent with the rest of Assure Expenses
- Informing you which company you will be registering with

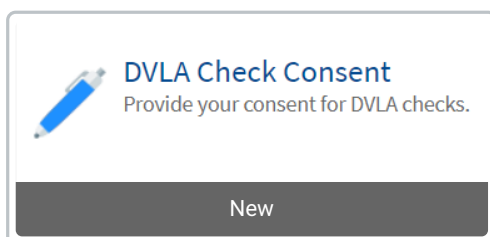
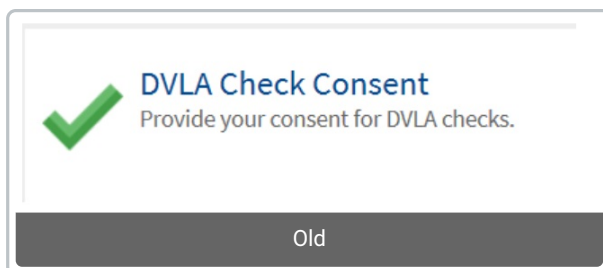
Release Notes - 12 March 2020

Date: 12/03/2020

Version: 2020.3.12.1

Enhancements

- After feedback, we've changed the image on the 'DVLA Check Consent' menu to help avoid confusion. Previously, the automatic licence check looked as though it had been completed due to a green tick being used as the image for the menu. (171512)



- We've updated the link which appears within the 'Overview' section when adding MOT documentation to a vehicle. Previously, the link was broken, but it will now take you to GOV.UK to check the MOT history of your vehicle. (171516)

Bug Fixes

- We've fixed an issue where users were able to add/edit/delete budget holders despite only

having 'View' access on their Access Role. (167204)

Release Notes - 28 February 2020

Date: 28/02/2020

Version: 2020.2.28.1

Type: Out of Schedule

Bug Fixes

- Fixed an issue where a user logged in as a delegate was seeing their own access rather than the access of the user they were logged in as. This did not cause any security concerns. (174026)

Release Notes - 27 February 2020

Date: 27/02/2020

Version: 2020.2.26.3

Enhancements

- We've given the Self Registration process a huge overhaul! Some of the changes include:
 - Speed improvements
 - Layout improvements
 - Consolidation of certain sections for a better user experience
 - Introduction of a progress bar
 - Modernisation so that it is consistent with the rest of Assure Expenses.(157086)

Bug Fixes

- Fixed an issue with Duty of Care where driving licences were not being automatically looked up. This occurred because only existing driving licences which had previously been automatically looked up were being checked. We have also made the process more efficient as archived employees are now not included. (168343)
- Fixed an issue where users could not upload large PDF documents as receipt images.(173663)


Release Notes - 13 February 2020

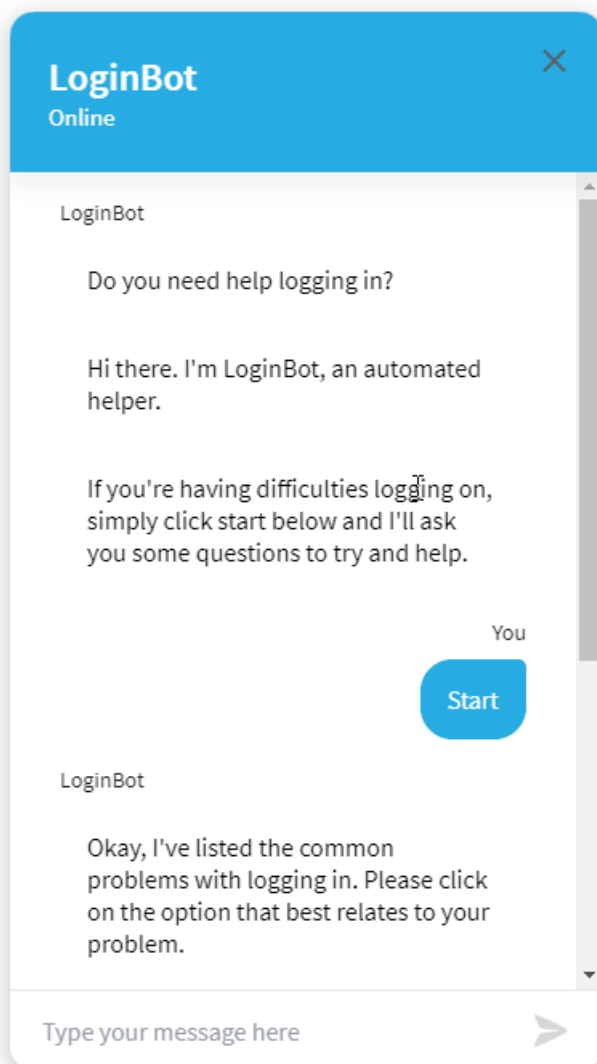
Date: 13/02/2020

Version: 2020.2.11.9

New Features

- We'd like to invite you to meet our new friend - LoginBot! LoginBot will initially be living on the logon page waiting to help you with any queries or issues you may have relating to the login or registration process.

You can start your chat by clicking the  icon in the corner of the logon page where LoginBot will automatically help guide you through the issues that you may be facing. (167872)



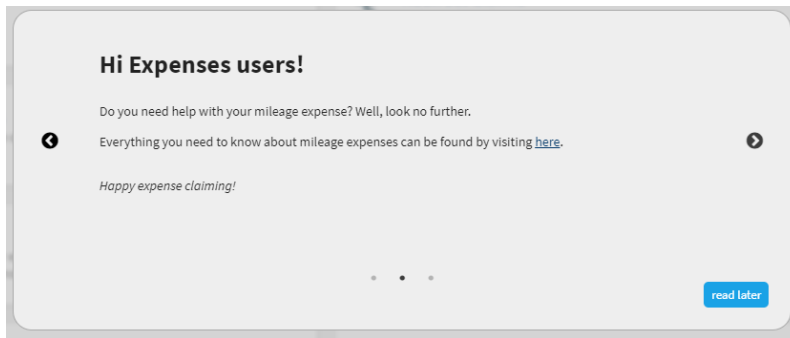
Enhancements

- We have added an enhancement that allows approvers to quickly view PDF receipts when approving expenses. This improvement works by converting the PDF receipt to a .jpg image so that it can be viewed without the need to download the receipt. (171391)

Items Waiting Approval																	
				Reference Number	Date of Expense	Expense Item	Reason	Other Details	NET	VAT	Total	Amount Payable	Normal Receipt	VAT Receipt	Cost Code	Department	Project Code
				21453-000025	20/03/2019	Parking - General			£3.33	£0.67	£4.00	£4.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
				21453-000026	06/06/2019	Parking - General	Couldn't find free parking	Late night parking	£10.00	£0.00	£10.00	£10.00	<input type="checkbox"/>	<input type="checkbox"/>	Administration	GS	DeleProj
				21453-000041	19/01/2020	Train Ticket			£45.00	£0.00	£45.00	£45.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	W000068	Department 1	12345
									£58.33	£0.67	£59.00	£59.00					



- Administrators can now choose to not send the password email when creating a new employee. Previously, this was enabled by default. (167809)
- We've made some enhancements to the What's New feature on the homepage of Assure Expenses:
 - Clicking a link will now display the content in a new browser window. Formerly, the content would display on the current browser window, overriding your Assure Expenses session.
 - The What's New message will now also accommodate different computer screen resolutions, allowing the message content to display proportionally to your screen.
 - Finally, we have added more padding to the What's New navigation arrows. (171786)



- We have added usernames to the 'Employee Full Name' column within the 'Support Tickets' page. This was added to help alleviate the possibility of duplicate employee names, allowing admins to see precisely who has raised the support ticket. (172150)
- We've added a new email template which will notify support ticket subscribers when a support ticket has been raised. The email will include the claimant's full name and username. The template can be customised by navigating to **Administrative Settings | Tailoring | Email Templates**. For more information about support ticket notifications, visit [Set up Notifications for an Employee](#). (172046)

Bug Fixes

- Fixed an issue where vehicle documentation (Tax/MOT) was not being created correctly if another vehicle document existed with the same expiry date. For example, a Tax document that has an expiry date of 31/08/2020 would not be created when an insurance document that has an expiry date of the 31/08/2020 already existed. (172257)
- Fixed an issue for Expenses Mobile users where the split NET/VAT/Total were not being updated when matching an expense to a corporate card item. This occurred with foreign expense items when the exchange rate of the expense was different to the corporate card item's exchange rate. (171722)
- Fixed an issue where an employee could be deleted despite being set as a line manager to another employee. An employee who is a line manager to another employee cannot be deleted until all associated links are removed. (167210)

Release Notes - 16 January 2020

Date: 16/01/2020

Version: 2020.1.16.4

Bug Fixes

- Fixed an issue where a claim was incorrectly being moved 2 stages forward in an authoriser level hierarchy when the approver double clicked the Allow Selected button. This occurred when the claim approver was a Cost Code Owner. (169603)
 - Fixed an issue where the split NET/VAT/Total were not being updated when matching an expense to a corporate card item. This occurred with foreign expense items when the exchange rate of the expense was different to the corporate card item's exchange rate. (171722)
 - Due to a broken link, we have updated the help links within the 'Online Help' section (171939)
-