

# Mobile - Share To FAQs

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## General

I can't see Expenses Mobile when I try to share my file. What is the issue?

This could be down to the fact that you haven't downloaded the latest version of Expenses Mobile. Visit [Expenses Mobile - Download Instructions](#) for instruction on how to download the latest version of Expenses Mobile

Will it cost me anything to send my file to Expenses Mobile using Share To?

Share To will use mobile data if you're not connected to Wi-Fi. Other than that, there are no charges! For more information, Visit [Expenses Mobile - Share To Feature Overview](#).

Do I have to do anything once I have tapped **Share to Expenses Mobile**?

You will have to sign in to Expenses Mobile if you haven't been on the app for 30 minutes, but the file will be automatically sent to Receipt Scan for OCR processing once you have confirmed your sign-in credentials.

What mobile permissions need to be set for me to use the Share To feature?

Share To will require 'Storage' permissions. This only applies to Android devices.

If you have previously denied the 'Storage' permission, you will receive a notification informing you that the correct permissions must be set in order to use Share To. If you have tried to use Share To on a file without the permissions set, you will be forced to complete the action again after setting the permissions.

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