Mobile - Amend a Returned Expense

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Permissions

You will require the following permissions:

• No permissions required

Occasionally, your expense items will be returned to you by your approver if something is wrong. This guide will show you how to amend or dispute a returned expense.

1. Tap the Navigation Menu 🐠 and then tap Submitted Claims.



2. Within the chosen claim, a list of returned expense items will appear under the 'Returned Items' section.

AE S	Submitted Claims	:
	AEarle16 - £39.35	
	mbursable Date Submitted £0.00 24/11/2020	
- 💼 F	ems (1) 15/11/2020 - Hotel 239:35	

3. You can interact with a returned expense in the following ways:

Option	Description
Edit	Tap the expense to edit it. Saving any changes will automatically resend the claim to the appropriate approver.
Upload Receipts	Upload further receipts to support the returned expense. Tap the expense and then tap the Receipt tab.
Dispute	Tap the menu inext to the expense and then tap Dispute Return . Enter your reason for disputing and then tap SAVE. The expense will be re-submitted, containing the dispute reason that you have supplied. This will be displayed in the Claim History .
Delete	Tap the menu inext to the expense and then tap Delete .