Mobile - View My Validation Results

Last Modified on 02/02/2021 11:48 am GMT

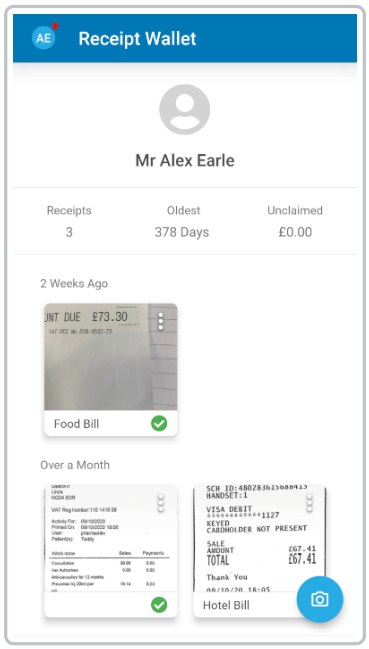
Permissions

You will require the following permissions:

- No permissions required

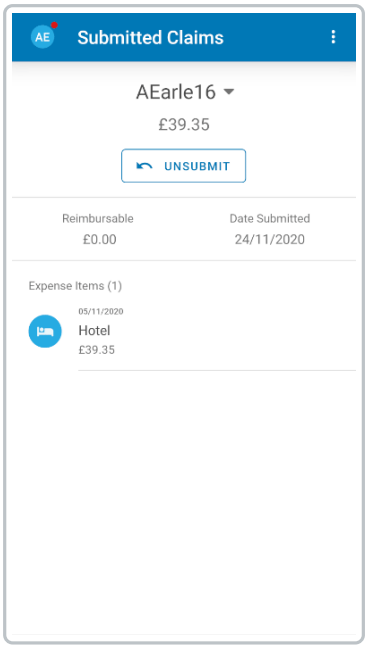
Expedite receipt validation is an additional service to ensure that your expense items are HMRC compliant. If it is enabled, you need to check your results to see if they are passing or failing. This guide will show you how to view your validation results.

1. Tap the **Navigation Menu** and then tap **Current Claims, Submitted Claims,** or **Approved Claims**.

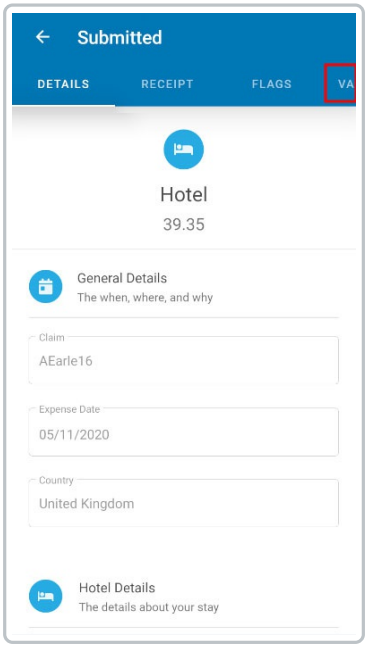


Note: Validation results will only appear for a current claim if you have unsubmitted the claim at some point.

2. Tap on an expense and then, within the 'Currently Selected' section, tap the highlighted expense item.



3. Swipe to the left and then tap the**Validation** tab. A red indicator will be displayed on the tab if the validation results have failed or been invalidated.

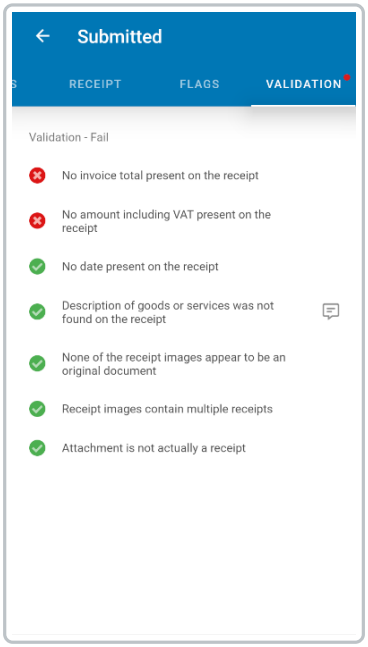


4. The current validation status of an expense will be shown.

Status	Description
Expense item validation is pending	Receipt validation is pending or in progress.
Pass	Validation status is set to 'Validated'.

Status	Description
Fail	Validation status is set to 'Fail'. This expense has failed on one or more of our HMRC compliance checks. You are able to resubmit an expense once after it has initally failed receipt validation. If you have not corrected the reasons why it failed initially, it will likely fail again. You are also able to dispute a returned expense by tapping the menu ⋮ next to the expense within **Submitted Claims** and then tapping **Dispute Return**.
Validation results no longer apply	After initial validation, the expense has been edited and therefore the results have been invalidated. You can see the original results by tapping **Show Original Results**.

5. The list of checks will be displayed below the validation result. Each check will have either a ✅ or ❗.



Tip: Results displayed with a 💬 have a comment which has been added by the Expedite Validation team. Tap to view the attached comment, which will provide further useful information.