2022 - Mobile Product Updates

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October- (12/10/2022)

Date: 12/10/22
Version: 2022.10.10.4

New Mobile App Enhancements

- We've updated the mobile app to provide new functionality to allow odometer readings to be captured on sign-in, where this option is configured in the tailoring options. Previously, odometer readings were available only to be captured in the app, on claim submission. (182227)
- We've updated the mobile app to provide new functionality for Broadcast Messages. These can now be seen in the notifications section of the mobile app. Previously, Broadcast Message would only display when using the web version of Expenses. (170730)
- We've updated the "Approved Claims" option within the mobile app to show the claims in descending "Date Paid" order. Now the most recently reimbursed claim is displayed at the top of the display. We have also added a search option whereby the claimant can search for a specific claim by claim name. (188533)
- We've enhanced the mobile app so that when viewing a current claim a "With Receipt" indicator will show which expense items already have a receipt attached. Now the claimant no longer has to view the individual expense items to determine if the receipt is present. (188691)
- We've updated the claims areas of the Expenses mobile app so that the display now includes the total amount on the claim to be reimbursed back to the claimant, as well as the overall claim total. (188927)
- We've updated the mobile app date picker to restrict date selection based on the Expenses configuration to improve the accuracy of claims submitted for approval. Now, when a claimant is adding an expense item to their claim invalid dates are disabled in the date picker. (188678)
- We've updated the mobile app and replaced the avatar used for navigation with a hamburger menu to improve the user experience. (188853)
- We've updated the page design for the mobile app so that all pages now appear with a consistent design for the page header section. This change does not impact any functionality. (188854)

New Mobile App Bug Fixes

- We've fixed an issue where the wrong bank account was allocated to an expense item when the item was amended during the approval process. (189012)
- We've fixed an issue in the email notifications where user-defined fields content was not showing in the "New Vehicle Added" email notification to the administrator when the new vehicle detail was entered using the mobile version. (180678)
- We've fixed an issue on the mobile app so that the vehicle start date appears in the format

DD/MM/YYYY when adding a new vehicle through > My Profile > My Vehicles. Previously, they were displayed in MM/DD/YYYY format. (188938)

- We've updated the mobile app so that the date type user-defined fields show in the UK date format of DD/MM/YYYY. Previously they were displayed in MM/DD/YYYY format. (188951)
- We've fixed an issue where splitting an expense across multiple items incorrectly displayed the total for the primary expense item. For example, when splitting a hotel expense to include separate items for evening meals and/or breakfast. (188891)
- We've fixed an issue in the mobile app where a user-defined field created as large text format and that was expense item specific, was not displaying when adding the expense. (189145)

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August - (17/08/2022)

Date: 17/08/22
Version: 2022.7.26.2

New Mobile App Enhancements

- We've replaced the camera tooling used in the mobile app with a newer tooling option. This allows better quality images to be captured for expenses. (188058)

- We've updated the mobile app to automatically show the date picker and allow confirmation of the date the expense item was incurred when added from a receipt from the wallet, or without a wallet receipt. Previously, if the expense was added from the receipt wallet before the OCR processing was completed, the date then defaulted to today's date. This was not visible to the claimant. (188669)

- We've updated the mobile app date picker to restrict date selection based on the Expenses configuration to improve the accuracy of claims submitted for approval. Now, when a claimant is adding an expense item to their claim, an invalid date range will be disabled in the date picker and dates within this range will not be able to be selected. This refers to the following types of dates: dates for expenses not yet incurred, dates outside the start and end date specified in the expense item configuration, dates outside the start and end date specified on the item role associated with the claimant. All other dates will be available for selection by the claimant. (188678)

New Mobile App Bug Fixes

- We've replaced the camera tooling for the mobile app to allow the capture of better quality images of receipts. (188655)

- We've made a change to the address lookup service for the mobile app so that where a postcode has only a single premise address, this will be retrieved correctly for a mileage claim. Previously, the address service would expect multiple premises to be returned for each postcode. (188695)

- We've updated the mobile app to allow negative expenses for standard items, and for mileage items without journey steps where the claimant enters the total number of miles to be claimed. Previously, only positive values were allowed. (188857)

- We've updated the mobile app so that when a claimant is reconciling a credit card item they cannot amend the date that has been imported via the corporate card statement. (188843)

August - (02/08/2022)

Date: 02/08/22
Version: 2022.7.26.2

New Mobile App Enhancements

- We've added a new "Help" option to the new mobile app to allow access to the help and support knowledge articles. To access Knowledge Owl from the app, use your credentials. (188656)

New Mobile App Bug Fixes

- We've fixed an issue where the screen went blank in the mobile app when adding an expense to the current claim. This occurred when the company did not have any costing breakdown enabled and/or the claimant did not have any default codes set up. (188651)

- We've amended the number of decimal places for the expense item when entering the number of miles without journey steps in the mobile app. Now, it matches the number of characters allowed when entering the expense through the web version. (188628)

July - (27/07/2022)

Date: 27/07/22
Version: 2022.7.26.2

New Mobile App Enhancements

- We've enhanced our app monitoring software to add tracing of errors. This increases the observability of the app and enables us to better diagnose and fix any errors. (188541)

- We've added an option to the receipt wallet that allows users to add further receipts using an image stored in the gallery. Previously, this option was available when adding an expense item to the claim that did not already have a receipt in the receipt wallet. (188601)

New Mobile App Bug Fixes

- We fixed an issue that caused the mobile app to sometimes crash when selecting an image. (188532)

- We've fixed an issue that invoked unnecessary documents checks that prevented clients from adding mileage expense items when the duty of care options are not enabled, but the option "use date of expense for duty of care checks" is enabled. (188554)

- We've fixed an issue where duty of care checks could fail when the automatic driving license checks were enabled, but the mileage expense item being claimed was not set to make duty of care checks. (188563)

- We fixed an issue where the contact details were not saved for the email-in functionality when using an android device.(188542)

- We've fixed an intermittent error where the system sometimes reported a null exception when using the home-to-office deduction rules. (188550)

- We've added some additional checks so that when the duty of care automatic lookup options are enabled, and the option "use date of expense for duty of care checks" is also enabled, the documents checks reported that the driving license was not valid preventing you from adding your mileage expense item. (188569)

- We've updated the mobile app to prevent it from reporting an issue when using the camera for the very first time. (188578)

- We've updated the mobile app to allow fuel card items from an imported statement to be matched to an existing expense item on the current claim. (188579)

- We've updated the mobile app to allow purchase card items from an imported statement to be reconciled onto the current claim. (188593)

- We've fixed an issue where mandatory user defined fields were highlighted as mandatory after they had been completed with the claim details. (188592)

- We've made changes to allow extra padding at the foot of the screen to allow the user to better see and use the fields at the very bottom of the screen. (188595)

- We've updated the app to allow the chosen code to be correctly viewed when the code is used in general details rather than a cost code breakdown. (188588)

- We've updated the user permissions for the app to allow the chosen code to be correctly viewed when the code is used in a cost code breakdown. (188596)

- We've updated the mobile app for iOS devices, to navigate the user to the device permissions area if permissions to access photos are set to "none" but the user tries to add a receipt from the gallery. (188594)

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June - (09/06/2022)

Date: 09/06/22
Version: 2022.6.8.2

New Features

- We have replaced the deprecated "Postcode anywhere" address lookup and retrieval service with the new version from "GBG Loqate". This is replaced in both the web version of Expenses and in the Expenses Mobile App. New build properties were no longer being added to the database for the older Postcode Anywhere system but now that this is replaced, addresses for employee records and mileage claims should be successfully identified. (187616, 187370)

- We have updated the new "GBG Loqate" address retrieval service to include address coordinates for those countries where it is not possible to look up and retrieve address details using a postcode. (187679)

Bug Fixes

- We have replaced the *PostCodeAnywhere* postcode lookup service with the latest version from *GBG Loqate*. Now, address line 1 should always be returned.(58565)

- We've updated the flag management option so that a claimant viewing their submitted or previous claims can now view the approver's justification for allowing an item to be reimbursed when the potential duplicate flag rule is indicated for the item. Previously, the

claimant would only see their own justification. (143816)

- We have enhanced the mileage functionality so that if a home address is selected in the mileage journey step, the home address used will be the correct address as recorded in the employee record for the date the expense was incurred. Previously, the address that was presented in the mobile app was the one with the smallest id value (added to the employee record first) that had no end date. (187847)