Release Notes - 07 August 2023

Date: 07/08/2023
Version: 2023.8.3.3

Bug Fixes

- We've fixed the Data Loader to include details of any rows that fail to import due to the item role start date or end date being in an invalid format. Data Loader supports the following date formats: "dd/MM/yyyy HH:mm:ss"; "dd-MM-yyyy HH:mm:ss"; "dd/MM/yyyy HH:mm"; "dd-MM-yyyy HH:mm"; "dd/MM/yyyy"; "dd-MM-yyyy". (191235)
- We've fixed the issue related to using the API lookup provider for accounts with maps disabled. Now, this is updated to the latest lookup version. (191707)
- We've fixed a performance issue where the system was running slowly when synchronising employee records. (192619)

Enhancements

- We've implemented Multi-Factor Authentication (MFA) as a multi-step account login process that requires you to enter additional information apart from the password. Your customer account needs to be enabled before you can use this new option. (189919)
- We've updated the Duty of Care Reminder Service with tracing to provide better observability. (191953)
- We've implemented Open ID Connect to allow the implementation of Single Sign-On (SSO) and Multi-Factor Authentication (MFA) for the web to ensure you can use your corporate account for authentication. (190529)
- We've implemented a new SSO functionality. Users of the API with customer accounts that are enabled for this new option will receive additional changes. In My Details, users with access role permissions for use of the API need to generate a 'Personal Access Token' that can be used for API calls. (190685)
- We've updated our Open Telemetry library for the Duty of Care Reminder Service to allow tracing, which provides increased observability. (190788)
- We've added Single Sign-On (SSO) implementation for the web to ensure you can use your corporate account, reduce the complexity of signing in, and increase security. You can also verify your corporate account if it has Multi-Factor Authentication (MFA) enabled. Your customer account needs to be enabled before you can use this new option. (191225)
- We've added the employee e-mail address as an additional column in the Employee Summary Grid. It is visible when you search for an employee record in the administrative settings. You can sort the new column and also use it as a search option. (191629)
- We've added the employee email address as an additional search option on the Employees page. Now, you can use it when searching for an employee record in the administrative settings. We've also added the email address as a search option when selecting a claimant in the Claim Viewer. (191662)
- We've made some background changes to our technology to optimise the database connections and the maximum pool size for the services. (191909)

- We've implemented Multi-Factor Authentication (MFA) for Expenses as a multi-step account login process that will require you to enter additional information apart from the password. Your Expenses system will need to be enabled before you can use this new option. (191889)

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