Release Notes - 22 October 2025

Last Modified on 22/10/2025 1:01 pm BST

Date: 22/10/2025 Version: 2025.10.17.1

Bug Fixes

- We've fixed an issue where email notifications for newly created driver documents and driving licence reviews were incorrectly sent to the second-level line manager instead of the claimant's direct line manager. (202904)
- For drivers where the automatic driver licence lookup returns an obscure error code, such as driver details not found or not matched, we've made a change to the lookup process to prevent repeated attempts to lookup the licence that is not recorded with DVLA. This reduces the quantity of credits used for the lookup service. (202520)